

Oliesha

Face2Face 
training courses

Explore management and leadership development





Eliesha has the expertise and capability to develop and deliver courses in a wide range of learning and development areas. This catalogue details the courses that we can offer to our clients.

Because we understand that every organisation is unique, we always work with clients to ensure that materials are designed to meet your specific organisational requirements. That means the following courses will require varying levels of development to be truly bespoke.

And because we appreciate that time is precious, we can tailor most workshop durations so that you can choose to release your people for full days, half day Masterclasses or 90 minute Bitesize sessions.

Eliesha delivers a diverse and extensive range of programmes within professional certification, accreditation and academic qualification frameworks. This includes a comprehensive range of Awards certificated from the UK CPD Certification service. Our accreditations relate to partner bodies such as IOSH, APM Group, City and Guilds and Agored Cymru. Our direct award and accredited centre status with both the Institute of Leadership and Management (ILM) and Chartered Management Institute (CMI) means that we can also offer the full range of accredited courses at levels 2, 3, 5 and 7. Accredited courses are identified throughout. Also, working with our university partners enables our learners to accumulate credit and we can offer the learners and employers the option of extending learning and accreditation to post graduate qualifications up to Masters.

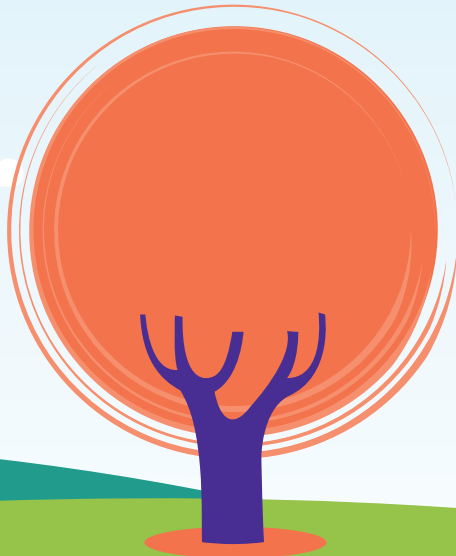
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Category	Subject Area
Coaching and Mentoring	Advanced Coaching
	Approach to Coach
	Career Development Coaching
	Coaching Conversations for Managers
	Coaching for Performance
	Coaching for Results
	Coaching for SCS and Executive Bands
	Coaching Skills for Managers
	Coaching Style of Management
	Communication and Coaching
	Context of Coaching and Mentoring in a Strategic Business Environment (L7)
	Good Practice in Workplace Coaching (L3)
	Good Practice in Workplace Mentoring (L3)
	GROW Model
	Induction and Coaching in the Workplace (L2)
	Interviewee Coaching
	Introduction to Coaching
	Introduction to Coaching and Mentoring Skills
	Leaders as Coaches
	Making the Most of your People - The Coaching Leader
	Manager as a Coach
	Managing and Coaching High Performance Teams
	Mentoring
	Mentoring and Developing People
	Mentoring for Teams
	Reflecting on Workplace Coaching Skills (L3)
	Reflecting on Workplace Mentoring Skills (L3)
	Reflecting on Your Own Ability to Perform Effectively as a Coach or Mentor Practicing at a Senior Level (L7)
	Reviewing Own Ability as a Management Coach or Mentor (L5)
	Skills, Principles and Practice of Effective Management Coaching and Mentoring (L5)
	Training and Coaching in the Workplace (L3)
	Undertaking an Extended Period of Coaching in the Workplace (L3)
Undertaking an Extended Period of Management Coaching or Mentoring in the Workplace (L5)	
Undertaking an Extended Period of Mentoring in the Workplace (L3)	
Undertaking an Extended Period of Supervised Coaching or Mentoring at a Senior or Strategic Level (L7)	
Undertaking Coaching in the Workplace (L3)	
Undertaking Coaching or Mentoring at a Senior and Strategic Level (L7)	
Undertaking Management Coaching or Mentoring in the Workplace (L5)	
Undertaking Mentoring in the Workplace (L3)	
Communications and Marketing	Advanced Media Training

Category	Subject Area
Communications and Marketing	Branding - It's More Than Your USP
	Communicating with People Outside the Work Team (L2)
	Communication and Networking
	Communication in the Workplace
	Communication Process in the Workplace (L3)
	Communication through E-mail
	Conducting a Marketing Plan (L5)
	Developing a Marketing Strategy (L7)
	Drafting and Report Writing
	Effective Writing
	Effectively Selling to Customers (L3)
	Engaging E-mail Communication
	Enterprise Awareness (L2)
	Getting Your Message Across
	Harnessing the Power of the Social Media
	Importance of Marketing for an Organisation (L4)
	Influential Report Writing
	Managing and Communicating Information (L3)
	Managing Marketing Activities (L4)
	Marketing
	Marketing for Managers (L3)
	Marketing Planning (L5)
	Methods of Communicating in the Workplace (L2)
	More Write Stuff
	Plain English
	Preparing for the Changing World of Marketing
	Report Writing
	Sales in the Workplace (L2)
	Social Media Awareness
	Strategic Marketing (L7)
	Workplace Communication (L2)
	Write Stuff
	Writing for Business (L3)
Writing Strategy	
Written Communications	
Customer Service and Stakeholder Management	Contact Centre Training
	Core Key Skills and Customer Service Excellence
	Customer Focus
	Customer Service
	Customer Service Advisor Skills

Category	Subject Area
Customer Service and Stakeholder Management	Customer Service Improvement Programme
	Customer Service Standards and Requirements (L3)
	Dealing Effectively with Customers
	Dealing with Difficult Customers
	Delivering High Level Customer Service
	Developing Relationships in the Workplace (L3)
	Effective Customer Relationship Management
	Engaging with Customers - Customer Service Improvement Programme
	Managing Customer Relations (L5)
	Managing Stakeholders' Expectations (L4)
	Meeting Customer Needs (L2)
	Meeting Stakeholder and Quality Needs (L5)
	Meeting Stakeholder Needs (L3)
	Providing Quality to Customers (L2)
	Putting the Customer First...Making it happen
	Satisfying Customer Requirements (L2)
	Stakeholder Engagement and Communications Principles
	Support Services Operations in an Organisation (L3)
	Valuing Stakeholders
	Working with and for our Customers
Working with Colleagues for Customers	
Working with Customers	
Working with Customers on the Phone	
Equality, Diversity, Inclusion, Disability	Avoiding Bullying and Harassment
	Bullying, Harassment and Dignity at Work
	Connecting to Cultures
	Creating an Inclusive Working Environment
	Culture Change Workshop
	Dignity at Work
	Disability Awareness
	Diversity Awareness
	Diversity in the Workplace (L2)
	Equalities and Valuing Diversity
	Equality Act 2010 Workshop
	Equality Analysis
	Equality and Diversity (Refresher)
	Equality and Diversity Awareness
	Equality and Diversity for Leaders and Managers
	Equality and Diversity for Team Members
	Equality Impact Assessments

Category	Subject Area
Equality, Diversity, Inclusion, Disability	Equality, Diversity and Human Rights Awareness
	Harassment at Work
	Harassment Mentoring
	Inclusion, Diversity and Equality
	Inclusive Policy Making - Equality Impact Assessments
	Introduction to Equality and Diversity
	Leading Equality and Diversity (L6)
	Managing Diversity
	Managing Equality and Diversity in Own Area (L4)
	Partnership Equality and Diversity at Work
	Promoting Equality and Diversity (L4)
	Respect at Work - Manager's Briefing Sessions
	Unconscious Bias
	Welcoming Diversity
Governance, Risk and Finance Management	5 Case Business Model
	Better Business Cases
	Budgetary Planning and Control (L4)
	Business Finance Training
	Cost Benefit Analysis
	Costs and Budgets in an Organisation (L3)
	Developing Risk Management Strategies (L7)
	Economics for Civil Servants
	Effective Commissioning
	Effective Sponsorship Arrangements
	Finance for Non Finance Managers
	Finance Officer as Business Partner
	Financial Awareness
	Financial Control (L5)
	Financial Management (L4 and 7)
	Financial Planning (L7)
	Freedom of Information Workshop
	Grant Funding - Application Forms
	Grant Funding - Monitoring
	Grants Management
	Handling Freedom of Information Requests
	Hearing and Investigation Officer Training
	How to be Effective in the Changing Face of the Public Sector
	Humanising the Economy, Cooperative Approaches to Service Delivery
	Implications of Working in an Enterprise (L2)
Making a Financial Case (L5)	

Category	Subject Area
Governance, Risk and Finance Management	Making Effective Business Cases
	Management of Facilities (L5)
	Managing Risk in the Workplace (L3)
	Operational Risk Management (L5)
	Parliamentary Bills
	Presentation Skills for Finance
	Procurement and Supplier Management in the Workplace (L3)
	Producing a Business Case
	Risk Management
	Securing Resources: Making Effective Business Cases
	Security Measures in the Workplace (L3)
	Strategic Risk Management (L7)
Health, Safety and Welfare	Accident and Incident Investigation and Reporting
	Alcohol and Substance Misuse
	Conflict Management in the Workplace (L3)
	Controlling your Stress
	COSHH Training
	Counselling Skills
	Dealing with Suspect Packages
	Display Screen Equipment Assessment
	Display Screen Equipment Refresher
	Emergency Aid
	Employee Well-Being Management
	Employee's Guide to Stress
	Evacuation Chair Training
	Fire Evacuation Chair Training
	Fire Warden Training
	First Aid at Work
	First Aid Refresher
	Health and Safety Awareness
	Health and Safety for Managers
	Health and Safety in the Workplace (L3)
	Incident Management and Disaster Recovery in the Workplace (L3)
	IOSH Managing Safely
	IOSH Refresher
	Keeping Safe
	Lone Worker
	Maintaining a Healthy and Safe Working Environment (L2)
	Managers Role in Reducing Stress
	Managing a Healthy and Safe Environment (L4)

Category	Subject Area
Health, Safety and Welfare	Managing Sickness Absence
	Managing Stress and Conflict in the Organisation (L5)
	Manual Handling
	Personal Safety for Social Care Workers
	Practical Absence Management
	Pressure Management
	Risk Assessment
	Safeguarding Training
	Stress Management for Employees
	Stress Management for Managers
	Stress Management in the Workplace (L3)
Human Resources, Leadership and Development, Assessment and Development Centres	Application Writing Workshop
	Attendance Management
	Behavioural Interviewing
	BME Career Development
	Competency Frameworks
	Conducting Staff Interviews
	CV and Personal Statement Writing
	CV Writing and Interviewee Skills
	Discipline in the Workplace (L3)
	Effective Recruitment and Selection
	Effective Recruitment and Selection Refresher
	Essential Guide to being Interviewed
	Grievance Training
	Human Resource Development (L5)
	Human Resource Planning (L7)
	Induction of New Staff in the Workplace (L3)
	Interviewee Skills
	Interviewing Skills
	Introduction to Recruitment and Selection
	Job Application and Competency Based Interviewing
	Job Application and Interview Skills
	Managing Discipline and Grievance
	Managing Recruitment (L5)
	Managing Recruitment, Selection and Induction (L5)
	Managing Resources (L5)
	Mediation Training
	Organisational Resource Management (L5)
	ORMS
	Outplacement Training

Category	Subject Area
Human Resources, Leadership and Development, Assessment and Development Centres	Practices of Resource Management (L5)
	Preparing for Interview
	Presentations Skills for Interviewees
	Recruitment and Selection Interviewing
	Recruitment and Selection of New Staff in the Workplace (L3)
	Recruitment and Selection Process (L3)
	Recruitment and Selection Refresher
	Resource Management (L5)
	Resource Planning (L3)
	Strategic Human Resource Planning (L7)
	Success at Interviews
	Supporting Attendance
	Using Resources Effectively and Efficiently in the Workplace (L2)
	Knowledge Management and Information Technology
Gathering, Interpreting and Utilising Data in the Workplace (L2)	
Information Based Decision Making (L5)	
Information Security	
Knowledge Management for Knowledge Workers	
Managing Information (L5)	
Microsoft - Access	
Microsoft - Excel All Levels	
Microsoft - PowerPoint All Levels	
Microsoft - Word All Levels	
Records Management	
Strategic Information Management (L7)	
Successful Computing for Beginners	
Using Information Effectively (Information Based Decision Making)	
Using Information to Solve Problems (L2)	
What and Why of Knowledge Management	
Workplace Information Systems (L3)	
Workplace Records and Information Systems (L2)	
Leadership and Management - Assessment Tools	Belbin's Team Roles
	Leading Change
	Myers Briggs
Leadership and Management - Change	Business Change Manager
	Change in the Workplace (L2)
	Change Management
	Change Management: Leading and Supporting others through Difficult Times
	Change Management: The People Factor
	Coping with Change

Category	Subject Area
Leadership and Management - Change	Dealing with Change
	Developing Others to Rise to Change
	Developing Resilience During Times of Change
	Embracing the Challenge of Change
	Enabling Change
	Implementing and Managing Change
	Implementing Organisational Change Strategies (L7)
	Innovation and Change in an Organisation (L3)
	Leadership for Change
	Leading Innovation and Change (L5)
	Leading People Through Change
	Leading Through Change
	Managing and Implementing Change in the Workplace (L4)
	Managing Change and Innovation
	Managing Change Successfully
	Managing Change the People Factor
	Managing in a Climate of Change
	Managing Ourselves during Change
	Managing People through Change
	Mobilising Change
	Overcoming Immunity to Change
	Planning and Implementing Change
	Planning Change in the Workplace (L3)
	Planning the Change Process (L6)
	Practice for Change
	Ready for Change
	Supporting Change
When Change Happens	
Working Together for Change	
Leadership and Management - Creativity and Innovation	Contributing to Innovation and Creativity in the Workplace (L3)
	Developing Critical Thinking (L5)
	Get Creative to Solve Problems
	Influence and Persuasion
	Innovation Space
	Managing Ideas and Innovation (L6)
	Thinking Creatively
	Workplace Innovation
Leadership and Management - Developing Self	7 Habits of Highly Effective People
	Advanced Presentation Skills
	Applied Positive Psychology

Category	Subject Area
Leadership and Management - Developing Self	Art of Speaking and Listening
	Assertiveness and Self Confidence
	Assertiveness Skills
	Career Management
	Career Planning and Managing Personal Development
	Chairing Effective Meetings
	Chairing Team Meetings
	Communicating Effectively
	Communication and Interpersonal Skills
	Communication Skills
	Communications Mastery
	Confidence in Handling Challenging Conversations
	Confident Communication
	Dealing with Anger and Aggression
	Dealing with Challenging Behaviours
	Dealing with Difficult Conversations
	Dealing with Difficult Conversations with Members of the Public
	Decision Making and Problem Solving
	Delivering High Impact Presentations
	Developing a CV and Personal Statement
	Developing Ourselves
	Developing Own Leadership Capability Using Action Learning (L3)
	Developing Personal Vision
	Developing Your Emotional Intelligence
	Developing Yourself and Others (L3)
	Developing Yourself as a Team Leader (L2)
	Effective Communication
	Effective Communication and Presentation Skills
	Effective Meetings
	Effective Minute Taking
	Emotional Awareness
	Emotional Eloquence and Resilience
	Emotional Intelligence
	Exploration into Self Development - for Men
	Exploration into Self Development - for Women
	Get the Most From Meetings
	Giving Briefings and Making Presentations (L3)
	Handling Difficult Conversations
	How to Lead Effective Meetings (L3)
	Identifying Development Opportunities (L3)

Category	Subject Area
Leadership and Management - Developing Self	Improving Own Leadership Performance Through Action Learning (L5)
	Improving Your Decision Making
	Increasing Personal Influence
	Influencing and Negotiating Skills
	Influencing Styles and Persuasive Negotiating
	Interpersonal Skills
	Introduction to Minute Taking and Reporting Meetings
	Introduction to Presentation Skills
	Knowing Yourself
	Leading with Emotional Intelligence
	Listening and Feedback Skills
	Listening Skills
	Making Informed Decisions
	Making Professional Presentations (L5)
	Managing Difficult Conversations
	Managing Difficult Times
	Managing Meetings (L4)
	Managing Personal Development (L4)
	Managing Yourself (L2)
	Managing Yourself at Meetings
	Meeting, Contributing and Chairing Meetings
	Mind Maps
	Minute Taking
	Minute Taking and Report Writing
	Minutes and Agendas
	Negotiating and Influencing in Complex Conversations
	Negotiating Skills
	Negotiating, Persuading and Influencing
	Negotiation and Influencing Skills
	Negotiation and Networking in the Workplace (L3)
	Oral Communication
	Organisational Skills for PAs
	Personal Development as a First Line Manager (L3)
	Personal Development as a Manager and Leader (L5)
	Personal Development as a Strategic Manager (L7)
	Personal Effectiveness
	Personal Excellence
	Personal Impact and Effectiveness
	Personal Resilience
	Positive Psychology

Category	Subject Area
Leadership and Management - Developing Self	Presentation and Facilitation Skills
	Presentation Skills
	Problem Solving and Decision Making
	Self Awareness and Action Planning
	Self Marketing and Interviewee Skills for People in Solutions
	Solving Problems and Making Decisions (L3)
	Solving Problems by Making Effective Decisions in the Workplace (L4)
	Telephone Skills
	Time Management
	Time Management and Prioritisation
	Verbal Communication
	Work-Life Balance
	Writing Skills
	Leadership and Management - Leadership and Management Styles
Assessing Your Own Leadership Capability and Performance (L5)	
Becoming an Effective Leader (L5)	
Being a Leader (L3 and 5)	
Conflict Management	
Developing Your Leadership Styles (L3)	
Developing Your Management Role	
Effective Delegation - A Manager's Tool	
Elements of Management	
Equipping Leaders for Delivery	
Induction to Management and Leadership (L5)	
Introduction to First Line Management (L3)	
Introduction to Leadership	
Introduction to Management	
Introduction to Management and Leadership (L5)	
Introduction to Strategic Management and Leadership (L7)	
Leaders on Leadership - 'Living Your Leadership Values'	
Leadership and Management Course	
Leadership First	
Leadership Practice (L5)	
Leadership Style	
Line Management	
Management and Leadership Influencing Skills (L4)	
Manager as Developer of Others	
Managerial Decision Making (L6)	
New to Supervisory Management	
Operational Manager	

Category	Subject Area
Leadership and Management - Leadership and Management Styles	Pre-Course Equipping Leaders for Delivery
	So You Want to be a Manager
	Strategic Leadership Practice (L7)
	Tactical Manager
	Understanding Leadership (L3)
	You as a Leader and a Manager
Leadership and Management - Management Communication	Appreciative Inquiry
	Communicate and Influence with Impact
	Communication in Management
	Courageous Conversations
	Delivering Challenging Messages
	Developing and Managing Networks (L6)
	Difficult Conversations (Effective Reviews)
	Facilitating Focus Groups
	Improving Your Communication, Improving Your Performance
	Management Communication (L3 and 4)
	Management Report Writing (L4)
	Managing Effective Meetings
Running Effective Meetings	
Leadership and Management - Motivation	How to Motivate to Improve Performance (L3)
	Leadership and Motivation
	Motivating People in the Workplace (L4)
	Motivation and Empowerment
	Motivational Leadership
Leadership and Management - Performance Management	Advanced Matrix Management
	Appraisal Skills
	Approach to People
	Assessing Performance, Giving Feedback and Writing Reports
	Conducting a Performance Review
	Dealing with Difficult People
	Delegating Authority in the Workplace (L4)
	Developing People in the Workplace (L3)
	Developing Performance Management Strategies (L7)
	Developing Your Staff
	Distance Management Training
	Driving Up Performance
	Effective Line Management
	Effective Management of Staff in Dispersed Locations
	Effective Reviews
Fundamentals of People Management	

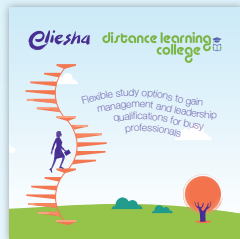
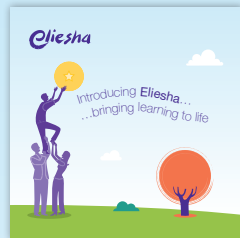
Category	Subject Area
Leadership and Management - Performance Management	Getting the Most from Your Performance Review for Individuals
	Getting the Most from Your Performance Review for Managers
	Handling Poor Performance
	How to Manage Remote Workers (L3)
	Introduction to Managing Performance
	Leading Performance and Culture Change
	Making the Most of Your Performance discussions
	Management Role to Improve Management Performance (L4)
	Managing Capability
	Managing Conduct
	Managing for Efficiency and Effectiveness (L5)
	Managing Improvement (L5)
	Managing Individual Development (L5)
	Managing the Person
	Matrix Management
	Maximising Individual Performance
	Objective Setting
	Organising and Delegating in the Workplace (L3)
	Outcome-Focused Appraisal
	People Management and Development
	People Performance
	Performance and Development Review for Managers
	Performance and Development Review for Non Managers
	Performance and Potential Map
	Performance Appraisal
	Performance Appraisal Refresher
	Performance Culture
	Performance Evaluation for Appraisers
	Performance Management (L3 and 5)
	Planning and Allocating Work (L3)
	Planning and Monitoring Work (L2)
	Planning for Development (L5)
	Practical Performance Management
	Principles of Matrix Management
	Role of the People Manager
	SMART Objective Training for Managers
	SMART Objective Training for Staff
	SMART Setting Objectives
	Staff Appraisals and Reviews
	Strategic Performance Management (L7)

Category	Subject Area
Leadership and Management - Perf. Management	Your Performance Matters - for Jobholders
Leadership and Management - Strategy and Organisation	Being a Strategic Leader (L7)
	Business Improvement Techniques (L2)
	Developing Strategic Thinking
	Developing the Strategic Manager
	Introduction to Outcome Based Strategic Planning
	Leading for Strategic Change
	Organisational Change (L7)
	Organisational Corporate Social Responsibility (L5)
	Organisational Culture and Context (L4)
	Organisational Culture, Values and Behaviour (L4)
	Organisational Environment (L5)
	Organising Direction (L7)
	Reviewing Organisational Strategy Plans and Performance (L7)
	Strategic Corporate Social Responsibilities (L7)
	Strategic Planning (L7)
	Strategic Report Writing
	Strategic Thinking
	Strategy and Innovation
Succession Planning	
The Organisation and its Context (L3)	
Leadership and Management - Team Building	A Winning Team
	Briefing the Work Team (L2)
	Building and Working with Effective Teams
	Communication and Team Working
	Developing and Leading Teams to Achieve Organisational Goals and Objectives (L5)
	Developing the Work Team (L2)
	Developing Yourself as an Effective Team Member (L3)
	Effective Team Working (L2)
	Essential Skills to get the most out of Staff and Teams
	How to Establish an Effective Team (L3)
	Improving Performance of the Work Team (L2)
	Improving Team Performance (L3)
	Leading a Team in a Changing Environment
	Leading and Motivating a Team Effectively (L3)
	Leading High Performing Teams
	Leading Your Work Team (L2)
	Managing High Performance Teams
	Managing Team and Individual Performance (L5)
MBTI Team Development Workshop	

Category	Subject Area
Leadership and Management - Team Building	Personal and Team Performance
	Planning and Leading a Complex Team Activity (L4)
	Setting Team Objectives in the Workplace (L2)
	Team Building
	Team Dynamics (L4)
	Team Management
	Team Working
	Unlocking Team Performance
Leadership and Management - Trust and Ethics	Developing and Maintaining Trust
	Ethical Organisational Management (L6)
	Leading with Integrity
	Organisational Culture and Ethics (L5)
	Trust
Partnership Building	Building Effective Relationships at Work and Home
	Building Organisational Relationships
	Business Acumen
	Collaborative Working and Building Effective Relationships
	Commercial Awareness
	Improving our Relationships
	Managing Effective Relationships
	Partnership Working and Influencing Skills
	Relationship Management
	Robust and Dominant Partnerships
	Sustainable Change Management and Collaborative Partnerships
Synergy and Efficiency through Partnership Working	
Policy and Legislation	Building an Awareness of Waste Management (L2)
	Employment Law
	Evaluating Policy
	Introduction to Developing Policy
	Maintaining Quality Standards (L3)
	Policy Development
	Policy Skills and Knowledge - An Introduction to Legislation
	Policy Skills and Knowledge - An Introduction to Serving Ministers
	Policy Skills and Knowledge - Constitutional Frameworks
	Policy Skills and Knowledge - Policy Development Communications Module
	Policy Skills and Knowledge - Serving Ministers - Assembly Questions
	Policy Skills and Knowledge - Serving Ministers - Effective Speech Writing
	Policy Skills and Knowledge - Subordinate Legislation
	Policy Skills and Knowledge - The Diary Case Process
	Policy Skills and Knowledge - Writing Submissions

Category	Subject Area
Policy and Legislation	Policy Skills and Knowledge Inclusive Policy Making
	Policy Skills and Knowledge -Writing Diary and Ministerial Briefings
	Quality Management in the Workplace (L3)
	Sustainability and Environmental Issues in an Organisation (L3)
	Working with Customers Legally (L2)
	Working Within Organisational and Legal Guidelines (L2)
Project and Programme Management	Advanced Project Management
	Conducting a Management Project (L5)
	Conducting a Strategic Management Project (L7)
	Delivering Results Through Effective Project Management
	Fundamentals of Project Management
	How to Manage Contracts and Contractors in the Workplace (L3)
	How to Manage the Efficient Use of Materials and Equipment (L3)
	Introduction to Project Management (1 day)
	Leading a Project
	Managing Projects in the Organisation (L5)
	Managing Work Analysis (L5)
	Managing Workplace Projects (L3)
	MSP Foundation
	MSP Foundation and Practitioner
	MSP Practitioner
	Portfolio, Programme and Project Offices Foundation
	Practitioner Project Management Training
	PRINCE2® Foundation and Practitioner
	Programme and Project Management - Level 1 - Principles
	Programme and Project Management - Level 2 - Project Closure
	Programme and Project Management - Level 2 - Project Delivery
	Programme and Project Management - Level 2 - Project Start-Up and Control
	Programme and Project Management Awareness
	Project Development and Control (L5)
	Project Management
	Project Management Principles and Making Business Decisions
Strategic Project Management (L7)	

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